

# Enhanced Telephony

**Maximize your business telephone services and save!**

Communicate more efficiently and maximize your resources with VOZ's Enhanced Telephony services. Enhanced Telephony requires no PBX or phone system. Rather, you receive not only VOZ's business-grade communication services but a full features Virtual PBX/phone system as well - without the management or installation headaches.

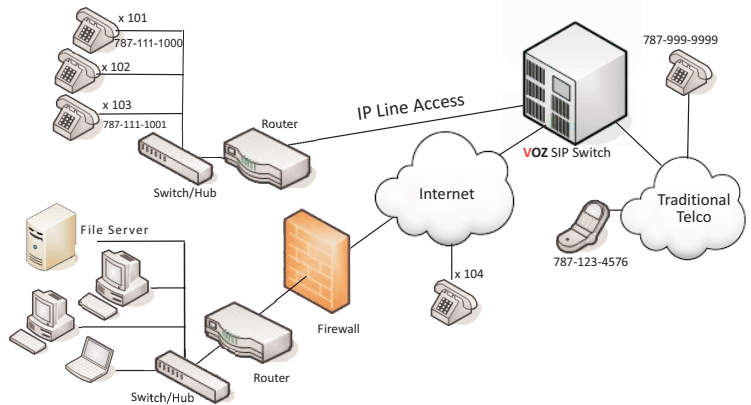
Enhanced Telephony's account types, system features and add-on's can be combined and customized to create a custom, virtual phone system. Enhanced Telephony is ideal for both small-medium office environments, as well as distributed corporations, with one or many locations and a variety of communication needs.

With Enhanced Telephony, you'll have access to all the benefits of IP Telephony (VoIP) without the heavy hardware, software or staff investments normally required. And, installation is fast - you can have your Enhanced Telephony phone system up in just days!

## Amazing International Rates!\*

Madrid	3¢	Santo Domingo	6¢
Caracas	7¢	Buenos Aires	3¢
London	3¢	Beijing	3¢
Sydney	3¢	Rome	3¢
Santiago	6¢	Hong Kong	4¢

## Sample Enhanced Telephone Network



## Enhanced Telephony Benefits

- Maximize network infrastructure
- Select the services to fit each particular user
- Unite users worldwide in a single system
- Lower long distance charges - incredible rates!
- Calls to Puerto Rico, US & Canada only 2.5¢/minute
- Live Web Interface with Call Detail Records (CDRs)
- Keep your existing phone numbers
- Add worldwide numbers - creating a global presence



[www.vozpr.com](http://www.vozpr.com)

Tel & Fax 787 723-1100

# Enhanced Telephony Service Details & Specifications



## System Features

Define how you want your telephones and accounts to work - together, independently, as several group systems, etc. Create a Virtual PBX, create Hunt groups. Add Remote Users. Add Auto-Attendant features & voice prompting.

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## Accounts

Accounts in VOZ's Enhanced Telephony Service are the extensions in your system. Each account may have an IP Phone. All calls made to Puerto Rico, the United States and Canada are only 2.5¢ per minute! Accounts may have DIDs, forwarding and voicemail.

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## Account Add-On's

Enhance your Enhanced Telephony system or your individual accounts with Add-On's such as: Toll Free Numbers, World Virtual Number, Pagine Systems, Virtual Extensions

## System Features

**Virtual PBX Features (VPF)** - Create a unified Centrex/PBX phone system with all your Enhanced Telephony accounts. Assign & dial extension numbers, park calls, and transfer calls.

**Hunting (H)** - Don't let your main phone number be busy again. Have incoming calls sent to a group of accounts. The incoming call "hunts" for an available phone. Can be configured for random hunt, as a simultaneous ring, or in a pre-defined order.

## Accounts

**Standard Dial Plan (ETSD)** - Standard Telephone Plan, with calls to Puerto Rico, United States and Canada for only 2.5¢ per minute. Includes unlimited worldwide on-network calls with any other VOZ subscriber. Includes up to two follow-me destinations.

**HF Account (ETHF)** - Virtual Telephone Plan - ideal for additional voicemail boxes, faxmail, recorded messages or basic call forwarding. Includes up to two follow-me destinations.

## Account Add-On's

**Add-on UM (ETUM)** - Activate Unified Messaging features on any Enhanced Telephony Account, including Voicemail, Auto Attendant and Hold Queuing.

**Add-on PR DID (ETDID)** - Add a local Puerto Rico DID to any Enhanced Telephony Account.

**Add-on World Virtual Number (WVN)** - Add a phone number from outside of Puerto Rico to any Enhanced Telephony account. Numbers are available from all fifty U.S. States, as well as worldwide. Pricing varies, depending on the location selected, and may include per minute fees for received calls.

**Toll Free Number (TFN)** - Accept toll free calls from any of your Enhanced Telephony Accounts. Inbound calls are billed only 7¢ per minute for the first 1000 minutes per month, and 5¢ per minute for all minutes after that.

## Enhanced Telephony IP Phones



Linksys®SPA922  
Supports 1 Account.  
Hi-Res Display  
Power over Ethernet  
PC Port



Linksys®SPA942  
Supports 2 Account.  
Hi-Res Display  
Power over Ethernet  
PC Port



Linksys®SPA962  
Supports 6 Account.  
Full Color Display  
Power over Ethernet  
PC Port